

Assurance Statement for Linstone Housing Association

Statement from The Board

- 1. Linstone Housing Association complies with
 - a. the Scottish Housing Regulator's regulatory requirements as a set out in Chapter 3 of the Regulatory Framework;
 - b. relevant standards and outcomes in the Scottish Social Housing Charter; and
 - c. relevant legislative duties.
 - d. the Standards of Governance and Financial Management
- 2. Following self-assessment of the requirements of Regulatory Standards we are satisfied that there are no area of material non-compliance.
- 3. This statement has been informed by the Board's consideration of management's self-assessment.
- 4. Key sources of information considered in preparing this statement, in the period to 31 October 2019, include:
 - a. External Audit
 - b. Internal audit (appointed November 2018)
 - c. Independent Governance review (conducted January 2019)
 - d. External Health and Safety Audit
 - e. Independent large-scale Tenant Satisfaction survey
- 5. Although no areas of material non-compliance have been identified, areas for continuous improvement, which have been addressed in our business plan or specific action plans subject to ongoing Board review, include:
 - a. Continuous improvement in meeting SHQS for mixed tenure stock and smoke/heat alarms, meeting EESSH by 2020 and reporting on exemptions required where necessary.
 - b. Working to improve tenant engagement through creation of tenant consultation groups
 - c. Continuing improvements in Governance through implementation of findings of the independent governance review.
- 6. The Board considered and approved this statement, together with relevant evidence at its meeting on 8 October 2019.

Chairperson – Linstone Housing Association